



THE COLLEGE OF
VETERINARIANS
OF ONTARIO

UPDATE

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www.cvo.org

March 2006

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President's Message



*by Ed Doering, DVM
President*

As I commence my year as President of the CVO, I would first like to thank my fellow councillors for expressing their confidence in me by appointing me to this position.

CVO was very excited with the announcement of the Veterinary Skills Training & Enhancement Program (VSTEP). A partnership was established between the CVO, OVMA and the OVC University of Guelph along with the ministries of Training, Colleges and Universities and Citizenship and Immigration to establish this program. An official signing ceremony with Minister Colle took place December 8, 2005 at the Guelph Cutten Club.

The College continues to seek input from members, stakeholders and other interested parties on draft position statements and guidelines. These draft documents can be viewed on the CVO website at www.cvo.org. We welcome your comments or concerns. On behalf of the College I thank you for participating in this important aspect of self-regulation in the public interest.

The College continues to develop and implement QA Program components for members, council and staff. We would like to thank you for your participation in completing the Professional Profile Survey that was recently sent out. We also thank those of you who were randomly selected to provide input on the draft Learning Portfolio. Your assistance is invaluable as the College strives to meet the Core Values of Transparency and Responsiveness set out in its Strategic Plan.

I look forward to working with councillors and staff as we undertake new projects and meet new challenges. My gratitude also goes out to the staff at my clinic and, of course, my family for their understanding of the additional time commitments required.

Registrar Moving On, Double Search Underway

Dr. **Barbara Leslie** is no longer working for CVO. Dr. Leslie served the College for 12 years as Deputy Registrar before accepting the role of Registrar in 2002. Council notes the many years that Dr. Leslie committed to the College.

“This is a season of change for CVO,” acknowledges Dr. **Ed Doering**, President. Only a few months ago Dr. **Alec Martin** resigned from the Deputy Registrar position. Now Council is renewing the search for a new Deputy Registrar and commencing a search for a new Registrar.

“Fortunately the College has the strength of long-serving, competent staff,” Dr. Doering says thankfully. “We are confident that they can manage through this transition period.”

While it is quite uncommon to be without a Registrar and a Deputy Registrar at the same time, the change presents opportunities. Dr. **Harry Vreugdenhil**, 1st Vice-President, looks to the future with confidence, saying, “Council is very optimistic about the opportunity to start a new chapter. CVO has a strong heritage, having served the public interest by regulating the veterinary profession for over 132 years. We’re looking for new leaders who will build on our past strengths and creatively move us into the future.”

CVO Welcomes new Councillor in Constituency #1



The College welcomes Dr. **Jim Christian** as councillor for Constituency #1. Dr. Christian will complete the term of office for Constituency #1 which will expire at the 2007 Annual Council Meeting.

Dr. Christian graduated from the Ontario Veterinary College in 1971. Upon graduation he worked in mixed practice then in a small animal practice. In 1973 Dr. Christian opened and operated Maplewood Veterinary Hospital, a small animal practice, in Milton. He later joined Agriculture Canada and worked in the Meat Inspection Program in Ontario until 1993. Dr. Christian currently operates a food safety and regulatory affairs consulting business. He conducts third party audits of licensed provincial abattoirs, assists in

development of regulatory standards of compliance and HACCP systems, and provides training for OMAFRA. He also advises private sector businesses on regulatory affairs, compliance and plant design.

Dr. Christian is a certified Quality Auditor, American Society for Quality (ASQ). He is a member of CVMA, IAFP (International Association of Food Protection), ASQ, OFPA (Ontario Food Protection Association).

He is married and has two daughters.

CVO Hosts 2006 Student Soiree



OVC Students and CVO Council Members Mingle at Soiree

Students of the Ontario Veterinary College 2006 were hosted by the CVO Councillors and staff at the annual Student Soiree held in the OVC cafeteria on January 18, 2006.

Those attending mixed and mingled as the students completed their “Soiree Passport” by identifying and meeting councillors and staff from the clues provided.

The evening was most enjoyable and allowed the graduating students and CVO councillors time to become acquainted. The evening concluded with completed soiree passports being drawn for prizes.

Photographs:

(Top left photo): Prize winners pose for a picture with the president and CVO staff members. Pictured from left to right: **Amanda Wiltsie Thoonen, Karen Gamble**, CVO staff, **Dr. Ed Doering**, CVO president, **Christine Simpson**, CVO staff, **Kate Sawford, Jennifer Hodges**, and **Shallen Langley-Davis**. (Absent: **Kari Obermeyer**)



(Middle and Bottom photo): Students enjoyed talking with Councillors and Staff while completing their “passport.”

Annual General Meeting



Twenty-one members attended the CVO Annual General Meeting held at the CVO office in Guelph on January 18, 2006. Drs. **Kelly-Leigh Thomas** and **Tim Arthur** acted as scrutineers and recorded the votes.

President welcomes members

Dr. **Ed Doering**, president of CVO, welcomed members in attendance, introduced the new council for 2005/2006, and explained the voting procedure.

The members reviewed and accepted the minutes from the 2003/2004 Annual General Meeting and the 2004/2005 Report of Council. This report was published in the annual report, which was distributed with the December 2005 edition of *Update*.

Dr. Doering presented the audited financial statements for the fiscal year ending September 30, 2005. The members approved these statements and approved the firm of BDO Dunwoody LLP, as auditors for the CVO for the fiscal year 2005/2006.

Members ratify by-law

By-law number 13* was approved and ratified by the membership.

Question Period

Dr. Doering opened the floor to members to present any new business.

Dr. **Joel Rumney** requested that the CVO recognize the severity of the current economic crisis facing Ontario agriculture, and that Council should be in position at the 2006 Annual General Meeting to provide a summary of initiatives and activities undertaken to address the prevailing conditions. Dr. Doering provided a response.

Dr. **Kelly Leigh Thomas** asked about the absence of the Registrar and if there was a date by which a Deputy Registrar might be hired. Dr. Doering responded and provided an update.

In memoriam

Dr. Doering read the names of those members of the College who passed away during 2005, and asked members to pause for a moment of silence in remembrance.

He then offered congratulations to the members of the College who were granted Emeritus Status in 2005.

The meeting was declared adjourned.

***By-law number 13** (underlined words are additions and strike throughs are deletions from the existing text of the By-laws)

Constitution

23.-(1) There are hereby established the following committees, should council be of the opinion that they would be of assistance for each upcoming year, additional to those established by the Act:

1. Communications Committee,
2. Education Committee,
3. Finance Committee,
4. Nominating Committee.

(2) Where one or more vacancies occur in the membership of a committee, the committee members remaining in office constitute the committee so long as their number is not fewer than the prescribed quorum.

Annual General Meeting

(3) Unless otherwise prescribed by law or this by-law, the council ~~shall~~ may appoint the members of each committee and a convenor for each committee.

(4) The executive committee may ~~and, if necessary for a committee to achieve its quorum, shall~~ fill any vacancies which occur in the membership of a committee.

(5) Every appointment to a committee automatically expires at the annual meeting of the council which occurs next after the appointment.

Procedure

24.-(1) Each committee that has been appointed shall meet from time to time at the direction of the council or the executive committee or the call of its chairman or convenor at a place in Ontario or by electronic means, date and time designated by the chairman or convenor.

Finance Committee

27.-(2) The finance committee, where one has been appointed, shall review and report to the executive committee regarding the financial affairs and position of the college.

Nominating Committee

28.(4) The nominating committee shall,
(b) make recommendations to the ~~annual~~ annual council meeting through the executive committee regarding the members and convenors of each committee, and...

Banking

29.-(4) The registrar, the deputy registrar or other staff persons appointed by the registrar for the purpose may endorse any negotiable instrument for collection on account of the college through the bank or for deposit to the credit of the college with the bank, and the college's rubber stamp may be used for such endorsement.

Expenses

31.(1) Each year the council shall approve a budget for the operations of the college. ~~Subject to a budget approved by the executive committee, the registrar may authorize the purchase or lease of goods or facilities, and the obtaining of services, for the benefit of the college.~~

31.(2) The registrar shall administer the finances of the college in accordance with the annual budget and council policies including, subject to subsection (3),

determining the remuneration to be paid to employees of the college. ~~Subject to a budget approved by the executive committee, the registrar shall determine the remuneration to be paid to employees of the college who are not designated as officers of the college.~~

31.(3) The executive committee shall determine the remuneration to be paid to the registrar ~~officers~~ of the college.

31.(4) The registrar, the deputy registrar or other staff persons appointed by the registrar for the purpose ~~of both the chief administrative assistant and the co-ordinator of the finance committee together,~~ may sign cheques in payment of expenses of the college incurred in according with this section. ~~Two signatures are required for each cheque. The registrar may establish internal administrative policies for the signing of cheques.~~

Borrowing

34.(4) The registrar or the deputy registrar may sign documents to implement a decision made under subsection (1) or subsection (3).

Documents

36.-(2) Unless otherwise provided by law or this by-law, a document of the college shall be signed by:

- (a) the registrar and one of the president or vice-president if the document has financial implications greater than \$25,000 for the college, and
- (b) the registrar, the deputy registrar or other staff persons appointed by the registrar for the purpose if the document has no financial implications for the college or the financial implications are for \$25,000 or less.

Deputy Registrar

38.-(1) A person hired by the registrar whom the council has appointed as a deputy registrar shall discharge the duties of the registrar during the absence, disability, or vacancy in the office, of the registrar.

(2) Where no person has been appointed by the council as a deputy registrar, the executive committee shall, in the event of the absence, disability, or vacancy in the office, of the registrar, appoint a person to act as registrar.

continued on next page...

Council Bulletins

Membership

39.(1) The college shall maintain membership in the American Association of Veterinary State Boards of the United States, and shall pay the annual fee for the membership.

~~(2) The registrar and a member of the council appointed by the council shall represent the college at meetings of the American Association of Veterinary State Boards.~~

~~(3) (2) The college shall maintain representation on the National Examining Board of the Canadian Veterinary Medical Association and shall pay the annual assessment for the same.~~

~~(4) A member of the registration committee appointed by the council shall represent the college at meetings of the National Examining Board of the Canadian Veterinary Medical Association."~~

Council Meeting: November 23, 2005

- Received activity reports from the Quality Assurance Committee, the President and the Registrar.
- Accepted the audited financial statements for the fiscal year 2004/05.
- Elected the Executive Committee for 2005/06.
- Appointed members to statutory committees, and to represent the College on non-CVO committees and boards for 2005/06.
- Held a 2nd reading of a draft position statement: **Conducting Programs for the Implantation of Electronic Identification Devices (EID) in Companion Animals** and returned it to staff for further revision.
- Held a 2nd reading of a draft position statement: **Compounding of Veterinary Drugs** and returned it to staff for further revision.
- Approved in principle a draft position statement: **Transfer of Medical Records** and directed staff to circulate the draft to stakeholders and interested parties for consultation (*see CVO website under Regulatory Consultations*).
- Passed a proposed amendment to Title 4.1, **Remote Area Companion Animal Mobile, Minimum Standards for Veterinary Facilities in Ontario**.
- Set meeting dates for Council for 2007.

Council Meeting: January 18, 2006

- Accepted a position statement: **Conducting Programs for the Implantation of Electronic Identification Devices (EID) in Companion Animals** and directed that it be published (*enclosed with this issue of Update*).
- Approved in principle a draft position statement: **Compounding of Veterinary Drugs** and directed staff to circulate the draft to stakeholders and interested parties for consultation (*see CVO website under Regulatory Consultations*).
- Approved the drafting of a modified position statement: **Accreditation of Veterinarians Employed by the Ontario Racing Commission**.
- Approved in principle a draft guideline: **Ordering, Performing and Interpreting Laboratory Tests in Veterinary Clinical Practice** and directed staff to circulate the draft to stakeholders and interested parties for consultation (*see CVO website under Regulatory Consultations*).
- Approved in principle a draft guideline: **Facility Designations** and directed staff to circulate the draft to stakeholders and interested parties for consultation (*see CVO website under Regulatory Consultations*).

Student Corner

by Tanya Fournier



On January 18th, the CVO hosted a soiree for the OVC Class of 2006. Students were invited to a casual evening of conversation and informative discussion with CVO Council members and staff. The purpose of the soiree was to familiarize the students with becoming licensed in Ontario, practicing, facility accreditation, and member services. A fun, interactive game was played and there were many prizes to be won.

Students across the four phases are well into finishing this school year.

Some of the Phase IV students have received their results from the North American Veterinary Licensing Examination (NAVLE) and have written the College of Veterinarians of Ontario examination. All are engaged in rotations at either the Veterinary Teaching Hospital or an arranged location (e.g. a week at another veterinary college, the Toronto Zoo, or private practice). Some students have accepted positions to begin after graduation, however many are still applying, and others are moving to the western provinces, USA, and overseas.

Phase III students have been hard at work with increased class time compared to the previous two years. They have begun to perform surgery and

anesthesia. Phase III students will be involved in eight week externships this summer. Externships give the students a chance to work in the “real world” providing the primary care to patients, rather than to the referral cases typically seen at the Veterinary Teaching Hospital. Soon these students will have to choose a stream for their final year of studies at the OVC. The available options are small animal, equine, food animal and mixed animal.

The Phase II class is actively organizing Animal Crackers. This event is an alumni/student interactive mixer with two veterinary comedians and one magician performing. All Phase II students are submerged in their studies of the dreaded, yet interesting, POD (Principles of Disease) course.

Phase I students held a successful Family and Friends Day where guests experienced a day in the life of a veterinary student. A tour of OVC was provided and guests were invited to attend mock classes. Simulated client interviews have begun for the students as a part of The Art of Veterinary Medicine course. Each student has an opportunity to gather information and build a relationship with a client in a safe setting.

I appreciate the opportunity to keep you informed about the student activities at OVC.

Complaints Case

Complaints cases are designed as an educational tool to help Ontario veterinarians and the public gain a better understanding of the current trends observed by the College's Complaints Committee. The cases are an edited version of some of the cases dealt with by the Committee. The law does not allow for either the veterinarian or the complainant to be identified.

BREACHING CLIENT CONFIDENTIALITY

Mrs. M presented her dog to Dr. S of the X Veterinary Clinic (XVC) for examination and vaccinations. Dr. S diagnosed bilateral aural hematoma, eyelid tumours and dental tartar and provided Mrs. M with an estimate.

Mrs. M proposed to pay for the services provided with post-dated cheques. Ordinarily Dr. S's clinic policy disallowed this practice for new clients with no established credit record but Dr. S contacted another of his clients, Mr. Y, who confirmed Mrs. M's credit worthiness.

Mrs. M returned her dog to the XVC, where he was examined by Dr. S's associate, Dr. B, because he had experienced the recurrence of the aural hematoma on his left ear a second surgery was scheduled. Mrs. M paid for the services with post-dated cheques.

In the letter of complaint received by the College Mrs. M alleged that:

1. Staff of the XVC breached confidentiality when they:

(a) Inappropriately called Mrs. M's neighbor, without Mrs. M's consent, to verify that Mrs. M was "good for" a postdated cheque she had written. This action was unnecessary, as Mrs. M had on previous occasions, written postdated cheques to XVC, all of which cleared.

(b) Called Mrs. M's neighbour to tell him that she had not yet paid the bill for the second draining of the dog's ears. As a result, Mrs. M's neighbour visited her on at least four occasions demanding that she pay the bill.

Decision

The Committee weighed all of the information and the options available to it and noted that they had some concerns with the conduct of Dr. S.

It was the decision of the Committee that the actions and conduct of Dr. S did not warrant a referral to the Discipline Committee for determinations of allegations of professional misconduct or serious neglect. The Committee decided, in the interest of the public and to hopefully ensure that such an incident does not recur, to exercise its authority under section 24 (2) (c) and take the following action:

Dr. S is advised by the Committee of the Committee's concerns regarding his conduct as it relates to his failure to maintain client confidentiality. Advice to this effect is contained in this document. Dr. S is cautioned to consider this carefully, and take any necessary action related to this advice to ensure that such a situation does not recur.

Reasons for Decision

Mrs. M alleged that Dr. S and/or a member of his staff, breached confidentiality when they contacted one of her neighbours (Mr. X) to establish her credit worthiness. Mrs. M had not consented to this and asserted that she had previously written post-dated cheques to the XVC without incident. Moreover, Mrs. M alleged that Dr. S advised the same neighbour (Mr. X) that her account remained outstanding, resulting in Mr. X's harassment of Mrs. M in an effort to persuade her to settle her account with Dr. S.

Paragraph 6 of subsection 17 - (1) of Regulation 1093 made under the Veterinarians Act, describes the obligations of veterinarians to preserve client confidentiality. It states that professional misconduct includes:

Revealing information concerning a client, an animal or any professional service performed for an animal, to any person other than the client or another member treating the animal except,

- i. with the consent of the client,*
- ii. when required to do so by law,*
- iii. to prevent, or contribute information for the treatment of, a disease or physical injury of a person,*
- iv. when it appears that the animal has been abused, or*

- v. *for the purpose of identifying, locating or notifying the apparent owner of the animal, protecting the rights of the apparent owner or enforcing applicable laws in respect of the animal, where it appears that the animal is not owned by the person presenting it for treatment.*

By his own admission, Dr. S and/or his wife contacted Mrs. M's neighbour, Mr. X, in an effort to first, determine if Mrs. M was an acceptable risk for the purposes of accepting cheques, and second, to discuss her delinquent account.

It appeared to the Committee that in both instances, Dr. S's discussions with Mr. X revealed information concerning Mrs. M to Mr. X; namely that he was in the first instance contemplating providing services to Mrs. M, and in the second instance that he had done so and her account with him remained outstanding. There was little information before the Committee to suggest that Dr. S had the consent of his client to do so in either instance and if he did have her consent, it was clearly insufficiently informed because Mrs. M now contests that she provided consent of any kind for this purpose. Dr. S acknowledges that it was a poor choice to ask Mr. X to communicate with Mrs. M. The Committee had serious concerns that Dr. S would take such liberties with his professional obligation to preserve his client's right to confidentiality. Because there was insufficient evidence to confirm the level to which Dr. S may or may not have had the consent of his client to do

so, the Committee did not consider this case worthy of a referral to the Discipline Committee for the purposes of determining if Dr. S committed an act of professional misconduct. Instead the Committee advises Dr. S to exercise extreme caution in the future with respect to matters relating to client confidentiality.

As cited in the above decision and reasons, there are only certain circumstances under which information pertaining to a client or their pet may be released to someone other than the client, the client's agent or another member treating the animal. These rules however, are not always clear and the College receives calls from time to time requesting clarification regarding to whom they may or may not release information. Some examples are as follows:

- "When required to do so by law" does not mean that you can release information to a policeman or a lawyer who may contact you seeking information on a client or their pet. The College interprets this statement to mean that "required to do so by law" means receiving a legal document such as a search warrant, subpoena or a summons requiring you to release the medical records or information contained in them.
- A Humane Society or O.S.P.C.A. employee does not have the right to request and receive information on an animal they are investigating. If their investigation leads to court action

against a person, they can always obtain a search warrant, subpoena or summons.

- A new owner of an animal (or a pound or humane society to which the animal has been surrendered) does not have the right to obtain information about the animal from the previous owner's records.
- Relevant information may be released to the appropriate authorities in respect of an injury to a person but not an animal. For example, you may provide the vaccine status of a client's pet to the Health Department in the case of a person being bitten by an animal. However, the same information cannot be released to the Humane Society or any other organization or person if it were a case of another animal being bitten by a client's pet.
- Ex-spouses, ex-partners, a client's family member, a pet's breeder or a co-owner of an animal are not privy to information contained in a medical record about a pet or the client unless they are listed on the client's record as being entitled to do so.
- A grooming facility or kennel may not receive relevant information without authorization from the client. It is very important for these businesses to have clients sign forms allowing authorization for the release of information from their regular veterinary clinic. If unsure, however, the veterinary clinic can always contact the client to receive verbal authorization prior to releasing any information.

Up-Dates (November 4, 2005 - January 31, 2006)

The College welcomes the following new registrants between November 4, 2005 and January 31, 2006. The list also indicates licence type as follows:

*G = General GNR = General Non-Resident E = Educational R = Restricted A = Academic
PGR = Postgraduate and Resident Licence PS = Public Service*

Dr. Nadarajah Arulnesan	G	Dr. Narottam Patel	G
Dr. Gurvinder Danewala	G	Dr. Lindsay Paterson	G
Dr. Mark Gallagher	G	Dr. Bhupinder Pelia	GNR
Dr. Heather Hanik	G	Dr. Shanna Perry	G
Dr. Noel Henderson	G	Dr. Ramin Saram-Nejad-Namini	G
Dr. Duncan Hockley	G	Dr. Charanpal Sekhon	G
Dr. Cheryl Jachymek	G	Dr. Adrian Solano	A
Dr. Jennifer Koeman	E	Dr. Linda Squires	G
Dr. Cheryl Laite	G	Dr. Jayne Takahashi	G
Dr. Alejandro Martinez	G	Dr. Gregory Wideman	G
Dr. Michal Neta	E	Dr. Nabil Wisa	G
Dr. Jean Pare	G	Dr. Kyla Wuhr	G

The following is a list of new and closed corporations.

New Corporations

Alexandria Veterinary Professional Corporation

Aurora Animal Clinic Professional Corporation

Bayridge Animal Hospital Professional Corporation

Black Road Veterinary Services Professional Corporation

Brooklin Veterinary Professional Corporation

Burgess-Kuminski Veterinary Professional Corporation

Burlington Animal Hospital Professional Corporation

Clarence Street Veterinary Clinic Professional Corporation

Dr. Arvo Artna Professional Corporation

Dr. Jamie Hobson Professional Corporation

Dr. Nicolas Gallo Professional Corporation

Dufferin Veterinary Services Professional Corporation

Gloucester Veterinary Professional Corporation

Hastings Veterinary Hospital Professional Corporation

Hearn Veterinary Professional Corporation

Hespeler Veterinary Hospital Professional Corporation

Hwy 401 Warden Pet Hospital Professional Corporation

Julie Yager Professional Corporation

Kenora Veterinary Clinic Professional Corporation

Kingsway Animal Hospital Professional Corporation

Listowel Mount Forest Veterinary Professional Corporation

Long Branch Animal Clinic Professional Corporation

Malden Road Veterinary Professional Corporation

McLean Animal Hospital Professional Corporation

Millbrook Equine Clinic Professional Corporation

Momi & Multani Veterinary Professional Corporation

Nepean-Rideau Veterinary Professional Corporation

Paul Campbell Professional Corporation

Port Perry Animal Professional Corporation

Royal York Animal Hospital Professional Corporation

Scugog Veterinary Professional Corporation

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Up-dates (November 4, 2005 - January 31, 2006)

Corporations continued...

Sealey & Gillies Veterinary Professional Corporation

The Kingsway Animal Hospital Professional Corporation

Trevor Bachelder Professional Corporation

Wiarion Veterinary Services Professional Corporation

Closed Corporations

Dr. Nicholas R. Parker Professional Corporation

Kanata Animal Hospital Professional Corporation

The following is a list of new, closed and relocated veterinary facilities.

New Facilities

Bluewater Veterinary Services

Category: Companion Animal Office

Director: Dr. Bill Janitsch

Brant-Norfolk Veterinary Clinic

Category: Companion Animal Hospital

Director: Dr. Brenda Gough

Dr. Brodetsky Mobile Veterinary Services

Category: Companion Animal Mobile

Director: Dr. Grigory Brodetsky

Dufferin Veterinary Services

Category: Food Producing Animal Mobile

Director: Dr. Rex Crawford

Irish Creek Equine Clinic

Category: Equine Clinic

Director: Dr. David Goodrow

Kinoshita Pet Mobile

Category: Companion Animal Mobile

Director: Dr. Michelle Kinoshita

Richmond Animal Hospital

Category: Companion Animal Hospital

Director: Dr. Robert Turmel

Ringelberg Equine Services

Category: Equine Mobile

Director: Dr. Cornelius Ringelberg

Closed Facilities

Alma Mobile Veterinary Services

Category: Companion Animal Mobile

Director: Dr. Yvonne MacGowan

Bancroft Veterinary Services

Category: Companion Animal Hospital

Director: Dr. Ernest Mackey

Dr. R. Denis O'Connor

Category: Food Producing Animal Mobile

Director: Dr. R. Denis O'Connor

Langton Veterinary Services

Category: Companion Animal Office

Director: Dr. Mary Wiltshire

Mackey Veterinary Services

Category: Companion Animal Hospital

Director: Dr. Ernest Mackey

Moorefield Swine Veterinary Services

Category: Food Producing Animal Mobile

Director: Dr. Tim Snider

North Shore Veterinary Services

Category: Companion Animal Hospital

Director: Dr. Catherine Priddle

Straffordville Veterinary Services

Category: Companion Animal Office

Director: Dr. Mary Wiltshire

Relocated Facilities

Carling Animal Hospital

Dr. Maxina Hunt von Herbing
(previously Georgian Bay Equine Services)

Kleinburg Veterinary Hospital

South Windsor Animal Hospital

Thamesford Swine Veterinary Services
(previously Moorefield Swine Veterinary Services)

In Memoriam

The council and staff of the CVO were saddened to learn of the following deaths and extend sincere sympathy to their families and friends. In memory of deceased members, the CVO contributes an annual grant to the Ontario Veterinary College Alumni Trust.

Boylan, Charles (Gordon) (OVC 1946)

Hroncok, Alexander (OVC 1960)

Petersen, Donna Lillian (OVC 1988)

Taggart, Robert James (OVC 1950)

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Up-dates (November 4, 2005 - January 31, 2006)

The following veterinarians are no longer licensed in Ontario.

Dr. Elissa Bessonette
Dr. Keith Betteridge
Dr. Veronique Blais
Dr. Donald Clarke
Dr. Miles D. Clarke
Dr. Anne Fodor
Dr. Ady Gancz
Dr. Sandeep Singh Grewal
Dr. Sonya Keller
Dr. Stephanie Lister
Dr. John McCleary

Dr. Heather McGregor
Dr. Stephanie Osmond
Dr. Ted Ostroski
Dr. Senta Peltekoff
Dr. Russell Quigley
Dr. Emma Read
Dr. Matt Read
Dr. Alison Rideout
Dr. Dianna Saam
Dr. Carole Scholz
Dr. Mark Thompson

*If you note any errors in the preceding lists or believe someone may be practising without a licence, please contact Ms. **Karen Gamble** at extension 2228 or e-mail kgamble@cvo.org.*

Regulatory Consultation Documents Available for Comment

The following draft Position Statements and Guidelines are being made available for comment. The CVO Council is seeking input on these from any interested parties prior to final consideration of the issues.

Position Statement: Transfer of Medical Records (comments due by **April 15, 2006**)

Position Statement: Compounding of Veterinary Drugs (comments due by **April 28, 2006**)

**Guideline: Ordering, Performing and Interpreting Laboratory Tests in
Veterinary Clinical Practice** (comments due by **April 28, 2006**)

Guideline: Facility Designations (comments due by **April 28, 2006**)

The full documents are available at www.cvo.org under “**Regulatory Consultations**” or can be obtained by calling the CVO office. Please forward your comments to:

Mr. **Art Sinclair**, Policy Analyst
College of Veterinarians of Ontario
2106 Gordon Street, Guelph, ON N1L 1G6
Email: asinclair@cvo.org
Fax: 888-662-9479 or 519-824-6497

Thank You!

Nearly 40% of our membership responded to our Professional Profile Survey. The CVO asked for your input on a number of topics, including issues veterinarians face in practice, maintaining competence, career planning, and the CVO Quality Assurance Program. Results are being tabulated and will be published in a future issue.

All survey participants were eligible to be entered in a draw to win a \$300 gift certificate.

The winner was Dr. **Jocelyn Kean**. Congratulations!

We appreciate your participation.

**Conducting Programs for the
Implantation of Electronic
Identification Devices (EID) in
Companion Animals**

You will find enclosed with this issue of *Update* a Position Statement which has been approved by Council. The Position Statement is posted on the CVO website at www.cvo.org.

**Minimum Standards for
Veterinary Facilities in Ontario**

At its meeting on November 23, 2005 Council approved the following amendment:

**Title 4.1 - Remote Area Companion
Animal Mobile**

The sample inspection form for title 4.1 can be found on the CVO website at www.cvo.org.

Discipline Hearing

Summary of Recent Discipline Hearing

Discipline Hearings

The *Veterinarians Act*, section 31.-(1) “Where the Discipline Committee finds a member or former member of the College guilty of professional misconduct or serious neglect, the registrar shall publish the finding...” The name of the member who is subject of the hearing may, or may not, be included depending on the decision of the Discipline Committee panel. Information revealing the names of the witnesses and clients has been removed.

Decisions may be obtained, in full, by contacting **Rose Robinson**, coordinator for Complaints and Discipline, at extension 2227 or email robinson@cvo.org.

Dr. Steven Toenjes (*Fort Erie*)

On December 21, 2005 the Discipline Committee met to hear and consider allegations of professional misconduct against Dr. Steven Toenjes.

Dr. Toenjes pleaded guilty to the following allegations. Dr. Toenjes engaged in professional misconduct when he violated sub-section 17.(1) of Ontario Regulation 1093 paragraphs 1 (*an act or omission inconsistent with the Act or the Regulation - section 22 of Ontario Regulation 1093*), 2 (*failing to maintain the standard of practice of the profession*), 3 (*failing to fulfil the terms of an agreement with a client*), 4 (*failing to continue to provide professional services to an animal until the services are no longer required*), 12 (*charging a fee for an unperformed service*), 15 (*knowingly submitting a false or misleading account or charge for professional services*), 28 (*falsifying a record regarding professional services*), 35 (*signing or issuing a veterinary certificate, report or similar document without ascertaining, or taking reasonable measures to determine, the accuracy of its contents*), 44 (*an act or omission relevant to the practice of veterinary medicine that, having regard to the circumstances, would be regarded by members as disgraceful, dishonourable or unprofessional*) by:

- Failing to properly examine his patient following administering Euthanyl
- Failing to euthanize his patient on the day he was admitted. The patient was left overnight and died during the night
- Inappropriately billing a client for the cost of a procedure that never took place
- Failing to conduct sufficient diagnostic testing

- Failing to properly manage a hospitalized patient by failing to provide sufficient caloric supplementation
- Failing to maintain adequate records for his patient, including records documenting physical examination findings, diagnostic plans, a different diagnosis or treatment plans
- Inappropriately handling a patient who was muzzled by striking him across the head on one or two occasions
- Failing to document treatment that was provided to a client
- Failing to provide treatment or adequate treatment even after his staff advised him of the deterioration in the patient’s health, resulting in the patient’s death
- Failing to obtain consent from his client to perform an autopsy

Decision:

The Discipline Committee accepted Dr. Toenjes’ guilty plea and the following joint submission as to penalty.

1. Dr. Toenjes be reprimanded by the Discipline Committee.
2. Dr. Toenjes’ licence to practice veterinary medicine shall be suspended for a period of one year. However, up to ten (10) months of the suspension shall be suspended provided that Dr. Toenjes satisfies some or all of the following conditions within the relevant time periods prescribed below:
 - a. six (6) months of the suspension shall be suspended if Dr. Toenjes, within eighteen (18) months of the date of the Order, successfully completes a period of mentoring of four (4) hours on one day each month, commencing in April, 2006, and in each month

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thereafter for a period of twelve (12) months during which Dr. Toenjes is engaged in active practice. The mentor shall be a veterinarian acceptable to the Registrar, preferably specialized in internal medicine, who shall mentor Dr. Toenjes in matters relating to the acute abdomen, euthanasia, clinical pathology and other areas of internal medicine. The mentor shall make monthly reports to the Registrar, who shall provide a copy of the reports to Dr. Toenjes.

The reports must demonstrate that mentoring has occurred in a manner consistent with the Order and that, in the opinion of the mentor and the Registrar, Dr. Toenjes has actively participated in the mentoring sessions and successfully completed any assignments that the mentor may recommend. The Registrar shall, within two weeks of receiving the mentoring reports, advise Dr. Toenjes whether the reports are satisfactory to the mentor and to the Registrar.

- b. A further three (3) months of the suspension shall be suspended if Dr. Toenjes successfully passes the Companion Animal Discipline Examination, produced by the National Board of Veterinary Medical Examiners, within eighteen (18) months of the date of the Order.
- c. A further one month of the suspension shall be suspended if Dr. Toenjes successfully completes, to the satisfaction of the Registrar and her designate within eighteen (18) months of the date of the Order, a research paper focusing on the proper care and treatment of the anorexic feline. The paper must be at least 4,000 words in length, excluding references. The paper must refer to at least six (6) peer-reviewed journal articles on this issue.
3. The initial, two month suspension of Dr. Toenjes' licence to practice veterinary medicine will commence on January 5, 2006.
4. If Dr. Toenjes fails to satisfy any of the conditions contained in paragraph 2 within eighteen (18) months of the date of the Order, Dr. Toenjes' licence to practice veterinary medicine will be suspended immediately for such time remaining in his suspension because of Dr. Toenjes' failure to satisfy any or all of the conditions contained in paragraph 2.
5. It is a condition and limitation on Dr. Toenjes' licence to practice veterinary medicine that during any periods of suspension that are served as a result of the Order, Dr. Toenjes cannot employ anyone, whether a locum or otherwise, to perform veterinary services. While Dr. Toenjes may lease, licence or rent his veterinary medicine practice to another member of the College of Veterinarians of Ontario, Dr. Toenjes is not permitted to benefit in any way from the veterinary medicine practice during the period of suspension either directly or indirectly.
6. It is a condition and limitation on Dr. Toenjes' licence to practice veterinary medicine that Dr. Toenjes' veterinary medicine practice will be monitored for one full day each month, commencing in April, 2006, and in each month thereafter for a period of twelve (12) months during which Dr. Toenjes is engaged in active practice. The monitor shall be a veterinarian acceptable to the Registrar, preferably specialized in internal medicine. Monitoring may include random chart reviews. The monitor shall make monthly reports to the Registrar, who shall provide a copy of these reports to Dr. Toenjes. The reports must demonstrate that monitoring has occurred in a manner consistent with the Order and that, in the opinion of the monitor, Dr. Toenjes has not fallen below the standards of practice of the profession. The Registrar shall, within two weeks of receiving the monitoring reports, advise Dr. Toenjes whether the reports are satisfactory to the monitor.
7. Any information received by the Registrar from the monitor, the mentor or Dr. Toenjes as a result of the Order may be referred to the Executive Committee of the College for any action that it may determine to be appropriate in the circumstances, including a further referral of specified allegations to the Discipline Committee.
8. Dr. Toenjes will pay all of the expenses associated with the implementation and enforcement of the Order, including the monitoring and mentoring arrangements.
9. Dr. Toenjes pay costs to the College in the amount of \$4,000.
10. A summary of this matter is to be published in the *CVO Update* which will include Dr. Toenjes' name.

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