

Peer Advisory Conversation

MEDICAL RECORD REVIEW



Overall Considerations

In reviewing the medical record, consider whether it covers these points:

- What the client said
- What the veterinarian saw
- What the veterinarian thought
- (i.e. does it tell a story?)

And then consider the clinical reasoning demonstrated

- Did the veterinarian's actions make sense?

Finally,

- Concise is nice

A key point is whether a colleague, reviewing the medical record, would know what has occurred previously and know what to proceed with at the time of the current visit.

Questions
1. Are records legible so that another health care professional could understand the care provided? Is the language appropriate and professional?
2. Does the record system identify who provided which components of treatment and when?
3. Is there a problem-solving approach demonstrated within the documentation? (e.g. is there documentation of data, assessment and plans (SOAP)? a. What is the treatment plan and rationale? b. Process of thinking is clear
4. Is informed consent documented?
5. Is client communication documented? a. What was recommended b. Client's response c. Discharge instructions and medication instructions? (e.g. prescription, filled by, reviewed by, expiry date, repeat, withdrawal time, as needed)
6. Are there appropriate components of the record available? (e.g. anesthesia record, surgery record, monitoring, hospital flow chart, copies of referrals, controlled drug log)
7. Are charges or fees included in the medical records to demonstrate the advice and services provided? (e.g. estimates, invoices, insurance forms)

References

Professional Practice Standard Informed Client Consent
Professional Practice Standard Medical Records
Professional Practice Standard Delegation
Professional Practice Standard Diagnostic Laboratory Testing
Professional Practice Standard Dispensing Drugs
Professional Practice Standard Prescribing Drugs
Professional Practice Standard Use of Compounded Products in Veterinary Practice
Professional Practice Standard Veterinarian-Client-Patient Relationship (VCPR)
Professional Practice Standard Veterinary Dentistry
Professional Practice Standard Management and Disposal of Controlled Drugs
Code of Ethics