

## **Update on College programs and services – April 2022**

The College of Veterinarians of Ontario places the health and safety of its staff, volunteers, members, and stakeholders at the highest level of importance. Throughout the COVID-19 pandemic, College programs and services have been affected. Please see our current status below.

**College Office:** The College office is now open to the public. Please wear a mask when you visit the office. Further, you may wish to schedule your visit to ensure a staff person is available to assist you.

**Council and Committee Meetings:** All College Council and Committee meetings are being conducted virtually until further notice.

**Facility Accreditation and Inspections:** The Accreditation Program has resumed normal operations and on-site facility inspections. Disruptions during the pandemic have resulted in a high volume of facility inspections at this time and staff appreciate your understanding as we manage the backlog. Contact Aneeta Bharij at [abharij@cvo.org](mailto:abharij@cvo.org).

**Peer Review of Medical Records (PRMR):** This program has resumed. Disruptions during the pandemic have resulted in some delays as staff work through the back log. Contact Emily Ewles at [eeewles@cvo.org](mailto:eeewles@cvo.org).

**Investigations and Resolutions:** The College continues to receive complaints about a licensed veterinarian's practice or conduct. Investigations are taking place but may be delayed in some cases. Contact Rose Robinson at [robinson@cvo.org](mailto:robinson@cvo.org).

**Licensure:** The Licensure program is operating as usual. Contact Lindsay Sproule at [lsproule@cvo.org](mailto:lsproule@cvo.org).

**Professional Corporations:** Services related to Professional Corporations continue to operate as usual. Contact Sarah Adams at [sadams@cvo.org](mailto:sadams@cvo.org).

**Practice Advisory Service:** The College's Practice Advisory Service continues to be available to answer your questions about professional practice standards and expectations related to the practice of veterinary medicine. Email [practiceadvice@cvo.org](mailto:practiceadvice@cvo.org) to contact a Practice Advisor.

**General Inquiries:** General inquiries can be made to [inquiries@cvo.org](mailto:inquiries@cvo.org) and the appropriate staff person will get back to you.