

The Veterinarian Client Patient Relationship (VCPR)

Checklist for establishing a VCPR



VCPR is established:

- By a veterinarian
- ☐ Through an intentional conversation conducted in-person or by telemedicine



Components of a VCPR:

- ☐ Veterinarian and client agree on the scope of services
- ☐ Veterinarian advises client that services are provided in accordance with standards of practice of the profession
- ☐ If the VCPR is complex, the client may be asked to sign a form
- ☐ Veterinarian documents the VCPR in the medical record



Discussion includes:

- ☐ Range of services provided
- ☐ How services are provided
- ☐ Duration for provision of services
- ☐ After-hours care



Client is informed and understands their responsibilities, including:

- ☐ Intervals for examinations
- ☐ Client conduct and accepted behaviour
- ☐ Terms for discontinuation for non-payment



The client has an existing VCPR with another veterinarian:

- ☐ Notify the other veterinarian of the new VCPR
- ☐ Obtain relevant history from the other veterinarian
- ☐ Advise the client of potential risks of having multiple VCPRs

